

**NAMIBIA UNIVERSITY  
OF SCIENCE AND TECHNOLOGY**

**FACULTY OF MANAGEMENT SCIENCES**

**DEPARTMENT OF MANAGEMENT**

<b>QUALIFICATION:</b> Bachelor of Business and Information Administration	
<b>QUALIFICATION CODE:</b> 07BBIA	<b>LEVEL:</b> 6
<b>COURSE CODE:</b> BAP621S	<b>COURSE NAME:</b> Business Applications 2B
<b>SESSION:</b> January 2020	<b>PAPER:</b> Practical Paper
<b>DURATION:</b> 2 Hours	<b>MARKS:</b> 100

<b>SECOND OPPORTUNITY/SUPPLEMENTARY EXAMINATION QUESTION PAPER</b>	
<b>EXAMINER(S)</b>	Lindie Beukes
<b>MODERATOR:</b>	Deoni Olivier

<b>INSTRUCTIONS</b>
<ol style="list-style-type: none"><li>1. Answer ALL the questions.</li><li>2. Read questions carefully before answering.</li><li>3. Make sure your name, surname, question number and the date appear in the Header and Footer.</li><li>4. Give special attention to the manuscript instructions.</li><li>5. Print and save all the questions in the folder on your desktop.</li></ol>

**PERMISSIBLE MATERIALS**

1. Pen, pencil, ruler and eraser

**THIS QUESTION PAPER CONSISTS OF 5 PAGES** (Including this front page)

**Question 1**

**Marks: 40**

Type the following document neatly on A4-Portrait paper. Ensure that you execute all the instructions and that you don't leave out paragraphs.

Use normal margins and the font **Arial**, font size **12**

Insert - M  
Online picture



Make It Work for You!!

Heading 1 - Normal, Black, 16,  
Set margins correct

Heading 2 - Normal, Black, 13

Insert Footnote

Ac

Another key to success in / workplace is teamwork. Do not only accept diversity in teams. Make it work for you! ← Insert Reference: Journal Article.

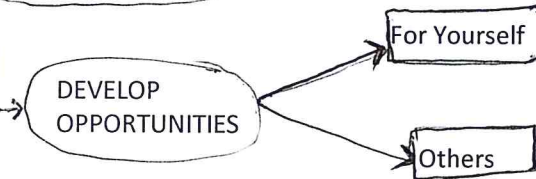
2. Create development opportunities Make every opportunity work for you. If your workplace does not create development opportunities, do not sit back and complain, but create them! 1. Teamwork Take from diversity the best from each person's personality and style and blend them together into one massive, unanimous symphony with you as the conductor. Play the "instrument" so that the sounds will excite the people around you. (the presence of

Heading

Heading 1

u/c, Bold

Insert Shapes- Cloud  
Shape Outline: Subtle  
Effect Gray, Accent 3  
Shape Outline: 1pt  
Text: Calibri Body 11, Bold



Insert Shapes- Oval  
Shape Outline: Subtle  
Effect Gray, Accent 3  
Shape Outline: 1 pt  
Text: Calibri Body 11, Bold

Part of developing your job is to allow the skills and the tools you have, to work for you. Not only that, also continuously re-skill and re-tool yourself! } Cent, Bold Italics.

and deal with

3. Accept the challenges If you are easily intimidated, the work environment of today is not for you. Teach yourself to take risks by embracing challenging situations.

That will enable you to confront the unknown by way of choice.

3.1 Be an agent of change Do not be afraid of doing things differently - in trying a different approach lies unexpected and wonderful opportunities.

3.2 Believe in yourself Believe in yourself and the influence you can make. Do not be afraid of criticism as this will only inhibit your creativity.

Healing 2

This means that you will be the one who will simultaneously use human resources and new applications of information technology and totally re-design the working environment.

DC  
Do

Do not be complacent and accept your role as the collector and distributor of information. Become part of the decision-making team. Remember, the above

approach will require you to leave your comfort zone. → Insert Reference: Book

## INSTRUCTIONS

1. DC stands for Drop Caps – please type in 2 lines only.
2. Insert Footnote – “Make it work for you!” (Arial, 10, Bold, Italics)
3. Insert Watermark – “Accept the Challenge” (Diagonal, u/c, Arial, semi-transparent)

### Please insert the following references:

1. Journal Article, Author is Susan M Heathfield,.2015, Title: 10 Tips for Better Teamwork. Journal Name: Work It Daily. Pages 92-99, URL: <https://www.thebalancecareers.com/tips-for-better-teamwork-1919225>
2. Book, Author: Mike Kappel, 2018, Title: How To Encourage Employee Involvement In Decision Making, City: Cape Town, Zebra Press
3. Insert a Table of Content (Automatic Table 2)
4. Insert a Reference List.

**Question 2****TOTAL: 30**

Retrieve the Spreadsheet named “**Luxuries Food Market**” and adhere to the following instructions.

1. Insert a new sheet and copy the sheet of **Purchases Online for May** into it. Rename this new sheet to **Total Purchases**.
2. Delete all the columns except **Product** and add another column for **Total Purchases**.
3. Calculate the Total Sales for both April and May.
4. Format the table as follows:
  - 4.1 Change the font to Candara, Font size 12.
  - 4.2 Main Heading – Merge and Centre, Uppercase, Bold, Font Size 16, Font Candara
  - 4.3 Insert All Borders (excluding the Main heading)
  - 4.4 Change the Row Height to 32 pixels.
  - 4.5 Please bold the column headings, insert background colour – White Background 1, Darker 25%
  - 4.6 Add the currency N\$ to the total column, and two decimals.
  - 4.7 Print only the Total Purchase sheet.
5. Copy the sheet **April Purchases** to a new sheet and rename it as **Original**.
6. Format the sheet **Original** as follows:
  - 6.1 Change the font to Candara, Font size 12.
  - 6.2 Main Heading – Merge and Centre, Uppercase, Bold, Font Size 16, Font Candara.
  - 6.3 Insert All Borders (excluding the Main headings)
  - 6.4 Change the Row Height to 32 pixels and bold the column headings. Insert background colour – White Background 1, Darker 25%
  - 6.5 Add the currency N\$ to the total column, and two decimals.
  - 6.6 Copy the Original sheet to three new sheets and rename it as: **Quantity**, **Category**, **Shop** and **Price** and filter these sheets as follows:
    - 6.6.1 Quantity – Display only the quantities greater than 30
    - 6.6.2 Category – Display only Muti Portion
    - 6.6.3 Shop – Display only Hartliefs, and Choc Factory
    - 6.6.4 Price – Display only quantities between 220 and 320
  - 6.7 Make sure you insert the header for each sheet correctly (should be the same as the sheet name with your name in brackets).
  - 6.8 Print all filtered sheets.

**Question 3**

**Marks: 30**

You are the Office Administrator at Minolta Namibia for the Marketing Department. Please use the Spring Event Flyer Template in MS Publisher 2016 to design the following flyer for the upcoming workshop. This flyer must be informative

Konica Minolta Namibia → Bodoni MT, 16, Bold, Cent

presents → Bodoni MT, 12

Best-ever Productivity Spring Workshop → Bodoni MT, 14, Bold, Cent

to introduce the latest multifunctional printers on offer including various products to assist you with seamless office automation systems. → Bodoni MT, 12, Bold, Cent

1 September 2019  
Nampower Convention  
Luther Street  
Windhoek  
Font: Bell MT, 16, Bold, Cent

# Spring

What you get:

- 1. Colour office systems
- 2. Black and white office systems
- 3. Production printers
- 4. Cloud and mobile printing
- 5. Document capture and distribution
- 6. Marketplace
- 7. Print automation
- 8. Web to print

Please type content above in chronological order and change numbers to bullets, font Arial, 8, s/s, cent position.



N\$250-00

Please insert the image :  
Rectangle Folder Corner  
Text: Book Antiqua, 10,  
Bold, Cent

Please send us an email to  
confirm your attendance.  
Ruth.nampower@gmail.com

Due date for payments  
20 August 2019

Please insert the image :  
Explosion 14 points  
Text: Book Antiqua, 9, Bold



Insert Online picture from  
Bing Re-  
search and  
resize to fit  
space.

Insert Online picture from  
Bing Research and resize to  
fit space.

Font: Book Antiqua, 8

Sponsored by:



KONICA MINOLTA

Don't Get Mad. Get Smart Get a Minolta

Font: Calibri, 6